

Values:



Compassion



Accountability



Respect



Excellence

Vision: ODH delivers better outcomes for our rural community

Purpose: To promote and enhance the health & wellbeing of the people of the East Gippsland High Country



1. BUILDING HEALTH COMMUNITIES

Supporting our High Country community to be as healthy as they can be.

- Increased access to care closer to home.
- Early diagnosis and improved outcomes for consumers with multiple or complex conditions.
- Potentially preventable hospitalisations are minimised.
- Increase access to virtual care services, where appropriate.

1.1. Maximise independence: We will target our healthcare delivery at the areas of greatest need and actively assist individuals as they age to maximise their independence and engagement in their local community.

1.2. Care closer to home: We will leverage opportunities presented by technology to introduce new models of care that can provide more care closer to home whilst continuing to uphold the highest standards of safety and quality.

1.3. Early intervention: We will scale our preventative models of care to better support consumers with chronic and complex conditions and reduce the risk of unnecessary hospitalisation.

1.4. System navigation: We will integrate services and support our consumers navigate the health system, so that they can get the support and treatment when they need it.



2. DELIVERING VALUE & SUSTAINABILITY

Ensuring that the services provided are sustainable and aligned to our capability.

- Consistent achievement of ODH and system performance targets.
- Evidence of technology and data intelligence to improve services and patient outcomes.

2.1. Value based care: We will review and streamline our services to ensure that our finite resources are used efficiently and effectively.

We will ensure long term sustainability through digital innovation, robust business models and continuity arrangements.

2.2. Boost collaboration and engagement: We will seek out further opportunities for collaboration and engagement with our partners to maximise the value derived from those partnerships for better health experience and consumer outcomes.



3. ENABLING OUR STAFF

Supporting our staff to deliver great care by enabling better learning, growth and innovation opportunities.

- ODH recognised as a great place to work.
- Increased teaching and training capacity and development.
- Positive experience and staff safety metrics.

3.1. Learning organisation: We will create work environments for safe practices and continuous learning. This includes equipping our staff with the tools and knowledge to further advance their skills and experience.

3.2. Talent modernisation: We will streamline our recruitment and retention approaches to optimise engagement and enhance business continuity, recognising what matters most to staff and their families.

3.3. Grow our own: We will scale our investment to create meaningful career opportunities that attract and retain further healthcare professionals in the area.